



15-YEAR GUARANTEE

Following the success of the 10-year Guarantee RCABC Guarantee Corp. is excited to introduce, starting in 2021, the new 15-year RoofStar Guarantee!

The 15-year RoofStar Guarantee requires premium materials and has enhanced standards. Currently, SBS, EPDM, TPO, PVC Roof Waterproofing Systems and Architectural Sheet Metal (ASM) Roof Systems qualify. Roof systems must be designed and constructed in compliance with both the **RoofStar Guarantee Standards**, and the membrane manufacturer's available 20-year System Warranty standards.

ROOFSTAR GUARANTEE PROGRAM

The RoofStar Guarantee Program provides depreciation-free coverage for materials and workmanship, for five, ten or fifteen years (the Guarantee Period), made possible through a rigorous Quality Assurance and Quality Control program for all roofing and grade-level waterproofing Projects that (a) specify the Guarantee and (b) are constructed by RCABC contractor Members to meet the material and construction requirements of the Program. The RoofStar Guarantee Program is comprised of five principal requirements that make it successful and an internationally recognized model of how to control and ensure quality:

- ◆ **Independent Field Reviews** – highly qualified, fully independent professional roof Observers who know and understand our **RoofStar Guarantee Standards** provide regular course-of-construction reviews to ensure each project is built with Accepted Materials, by qualified personnel, according to **RoofStar Guarantee Standards**. These same Observers review the performance of the Project after the first two years, and again during subsequent years (applicable to the 10 and 15-Year Guarantees), and provide the Owner with reports that detail the Project condition and identify maintenance or repair needs, so that Owners can look after their investments.
- ◆ **RoofStar Guarantee Standards** – clear, objective, evidence-based standards guide the construction of a Project guaranteed by the RCABC Guarantee Corp. (RGC). All **RoofStar Guarantee Standards** are published in the Roofing Practices Manual, which also lists currently accepted Materials that qualify for a RoofStar Guarantee.
- ◆ **Technically Qualified Installers** – a RoofStar-guaranteed Project (currently applicable to only Waterproofing roofs, Architectural Sheet Metal roofs and at-grade Waterproofing) must be supervised and directed by Member employees who are recognized nationally with a Red Seal certificate for their expertise. Our policies dictate specific crew-size ratios, to ensure quality installation from beginning to end.
- ◆ **Membership** – our Member Contractors commit themselves to provide the best workmanship in the industry, and that commitment is underwritten by demonstrable financial stability, a history of excellence, COR certification (for the best safety on the job), ethical standards and performance bonds held by RGC.
- ◆ **Accepted Materials** – a RoofStar-guaranteed Project is built with only pre-qualified, proven materials, and they are backed by Material Bonds collected from our manufacturing members. If it isn't listed in the Roofing Practices Manual, it won't qualify for a **RoofStar Guarantee**.

CONTACT RCABC FOR DETAILS AND A LIST OF CONTRACTOR MEMBERS QUALIFIED TO DELIVER THE ROOFSTAR GUARANTEE

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